

Technical requirements – IPOPI webinars

Compatible browsers:

Browser / Device	Real-time streaming	Delayed streaming (+15 sec)
Chrome 49+ (<i>best 57+</i>)	✓	-
Firefox 52+	✓	-
Opera 40+ (<i>best 41+</i>)	✓	-
Safari 12.1+	✓	-
IE 11	✗	✓
Microsoft Edge	✗	✓
Safari 9+	✗	✓
Chrome 45->48	✗	✓
Firefox 45->51	✗	✓
Chrome <45	✗	✗
Firefox <45	✗	✗
iOS <9	✗	✗

Firewall Settings:

Livestorm works with WebRTC which is a rather new technology that might require some network configuration within larger companies with secured firewalls. Here are the items you will need to check with your IT department:

- Open TCP port 443
- Whitelist the following domains:
 - o *.tokbox.com
 - o *.opentok.com
- Let the web sockets through
- Open UDP port 3478

Troubleshooting:

Once you have registered, you should receive an email where you will find a unique link and a code to access the webinar room. Check you spam box if you did not receive one.

If you cannot watch or hear the webinar: activate the compatibility mode. See section above "Firewall settings". In the meantime, try joining from a different network like a 4G mobile network. Or [dial-in](#) to the webinar to get the audio.